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LAWYERS

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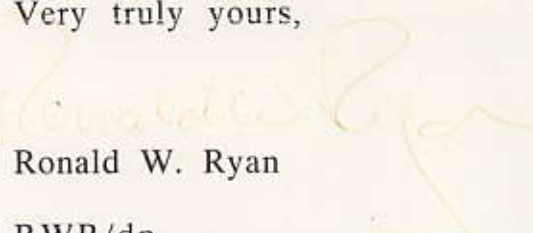
Dunshee Body & Frame
6585 W. K L Ave.
Kalamazoo, MI 49009

To Whom It May Concern:

I wanted to express my gratitude of the efficient and excellent work that was performed on my mini-van on Monday, April 24, 2000. The mini-van had been in a rear end accident, and we had to have the bumper replaced. I was thoroughly amazed to see an excellent job and was very satisfied that the van had been washed and vacuumed. We had just returned from a two week vacation to Florida with our four- and two-year-old kids and I had not cleaned the inside of the van. What a bonus!

Of course I hope I never have to utilize your services again, but should the need arise, I will not hesitate to refer your good name and use your services in the future.

Very truly yours,


Ronald W. Ryan

RWR/dn