

August 11, 2001

DUNSHEE
Body and Frame, Inc.
6585 West KL Ave.
Kalamazoo, MI 49009

Dear Ken,

Thank you for a job well done! My 1997 Saturn looks brand new.

I am pleased that Saturn recommended you and I would not hesitate to bring my vehicle to you again (although I hope I never have another accident).

I'd also like to thank your office staff- they were so helpful recommending a rental car, making phone calls when the adjustor was late, and so kind in helping me every step of the way.

Again, my Thanks to a super shop and a super staff and super service.

Sincerely,



Pat Leversee



GOOD AS NEW!